

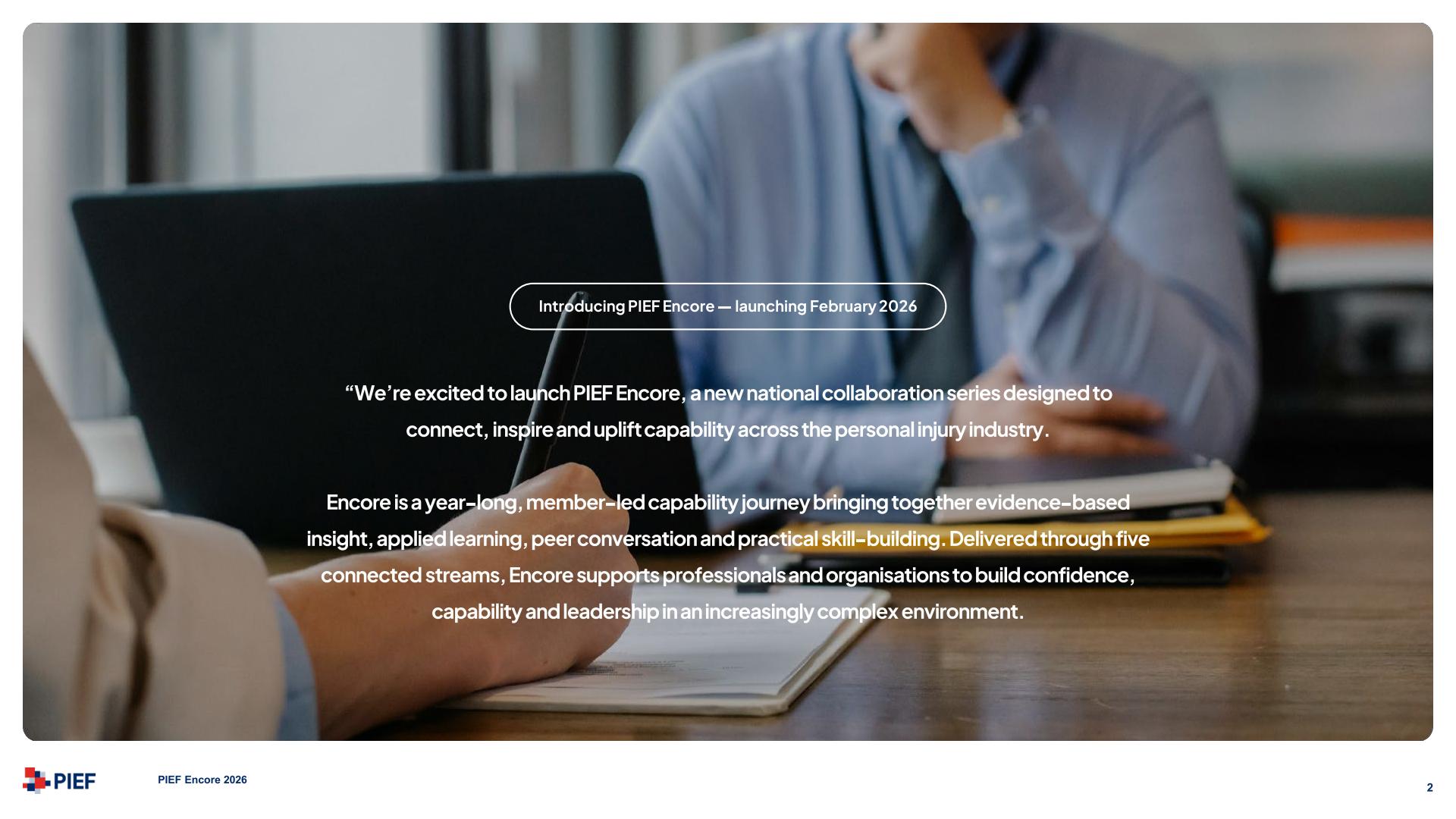
# PIEF ENCORE

## Framework & Schedule

JANUARY 2026

CONFIDENTIAL





Introducing PIEF Encore — launching February 2026

**“We’re excited to launch PIEF Encore, a new national collaboration series designed to connect, inspire and uplift capability across the personal injury industry.**

Encore is a year-long, member-led capability journey bringing together evidence-based insight, applied learning, peer conversation and practical skill-building. Delivered through five connected streams, Encore supports professionals and organisations to build confidence, capability and leadership in an increasingly complex environment.

# PIEF Encore 2026

## Purpose Objectives

PIEF Encore is a national collaboration series designed to connect, inspire, and uplift capability across the personal injury industry. Launching in February 2026, Encore provides a steady rhythm of practical learning, leadership development, and industry connection.

### OBJECTIVES

- Strengthen capability and leadership at all levels.
- Build cross-jurisdiction collaboration and knowledge exchange.
- Share insights, innovation, and best practice.
- Deliver consistent member value and engagement throughout the year.

### STRUCTURE

- PIEF Encore 2026 is built on industry-led content delivered through a hybrid mix of face-to-face and online formats for accessibility across jurisdictions.
- There will be 5 dedicated streams delivering across the Calendar year providing 16 sessions and 12 podcasts.
- Each stream is practical and applied, using real case studies, live problem-solving and collaboration-style learning.



# PIEF Encore 2026

## Stream Structure

PIEF Encore has been deliberately designed as a connected system rather than a series of standalone events. Each stream plays a distinct role in progressively building professional confidence, applied skill, leadership maturity and future readiness across the personal injury workforce.

Together, the five streams form a capability ladder that supports individuals and organisations to move from awareness and insight, through to applied practice, system maturity and leadership capability.



# PIEF Encore 2026

## Stream Objectives

Stream	Objectives	Audience	Delivery Mode	Frequency
<b>Insight Series</b>	 <p>Provides evidence-based insight and future-focused practice to build shared understanding of emerging trends, reform directions and evolving professional standards across the industry. This stream supports strategic awareness, common language and future readiness.</p>	All Members	Online Webinar Series	Quarterly / 4 per year
<b>Learning Exchange</b>	 <p>Focuses on workforce systems, learning pathways and leadership capability. These sessions support organisations to design, embed and sustain effective learning, capability frameworks and career pathways aligned to industry standards and future workforce needs.</p>	Learning & Development, Capability and P&C Teams	Online Community of Practice	Every 2 months / 6 per year
<b>Case Conversations</b>	 <p>Creates a safe, peer-based environment for sharing lived practice, complex case experience and real-world problem solving. This stream strengthens professional judgement, practical confidence and collective learning across jurisdictions and organisations.</p>	Case Managers, Technical Specialists and Practitioners	Virtual Case Conference	Bi-Annual / 2 per year
<b>Practice Labs</b>	 <p>Delivers applied, immersive skill-building experiences designed to shift behaviour in practice. These sessions focus on practical tools, coaching, and real-life application to directly improve professional capability, confidence and consistency of practice.</p>	Case Managers, Technical Specialists and Practitioners	In-person Workshops & Virtual (rotating locations)	Quarterly / 4 per year
<b>PIEF Studio</b>	 <p>Acts as the connective narrative and monthly pulse of Encore. Through podcasts and digital content, PIEF Studio reflects on learning, amplifies insights, shares emerging thinking and maintains continuity across the Encore journey.</p>	All Members	PIEF Studio Podcast Series	Every Month / 12 per year

# PIEF Encore 2026

## Member Collaboration & Co-Design

PIEF Encore is a member-led capability forum, where organisations across jurisdictions actively shape the topics, locations, partnerships and sponsorships that define the year ahead.

This ensures Encore remains deeply relevant, practical and grounded in real system needs.

### How Members Contribute:

#### 1 Shape the Agenda

- Nominate priority themes, emerging challenges or guest speakers
- Contribute real cases, and opportunities to share learnings
- Influence Insight Series, Case Conversations and Practice Labs

#### 2 Activate Local Delivery

- Host in-person sessions in your region
- Provide scheme and jurisdictional context
- Enable broader team participation on the ground

#### 3 Partner in Design & Delivery

- Co-design and co-deliver sessions with PIEF
- Introduce specialist contributors and thought leaders
- Support pilots, innovation and emerging practice

#### 4 Invest Through Sponsorship

- Sponsor streams, labs and podcast series
- Align investment to workforce and reform priorities
- Enable access, innovation and national uplift

# PIEF Encore 2026

## Frequently Asked Questions



### When does Encore launch?

Encore officially launches in February 2026, with a structured calendar of monthly sessions, labs, podcasts and national events delivered across the full calendar year. Members can engage at multiple points across the year, aligned to role, function and capability needs.



### Who is Encore designed for?

Encore is designed to support capability uplift across the full personal injury workforce. Different Encore streams are tailored to different audiences, ensuring people can engage in sessions most relevant to their role and development pathway.



### How much does Encore cost?

Encore is included as part of PIEF Membership. This means your organisation gains access to a full year of structured, progressive capability development most relevant to their role and development pathway.



### How do I get invited to sessions?

Encore invitations are issued based on the stream, location and intended audience for each session. All National Collaboration Working Group members will receive regular updates, access information and early visibility of upcoming sessions as part of their ongoing involvement. In addition, the Encore schedule, registration processes and key announcements will be published through the PIEF website and LinkedIn, ensuring broader visibility and access for member organisations and their teams. This approach allows sessions to be targeted, relevant and accessible, while keeping the full membership informed and connected across the year.



### I haven't received anything yet... what does that mean?

No one has missed anything !  
Encore communications begin rolling out late January 2026.

# PIEF Encore 2026 | Events Calendar Jan – Jul 2026

Month	Stream	Event Focus	Delivery Mode	Location	Partner	Audience	Dates
February	 Insight Series	Psychologically Safe Workplaces	Webinar	Geelong	AP Psychology	All Members	Thurs, 19 Feb 2026
February	 Learning Exchange	AI as a Learning Strategy	Host + Teams	Sydney	Suncorp	L&D, Ops	Thurs, 26 Feb 2026
March	 Case Conversations	Case Conf #1	Virtual	Various Hubs	TBC	Case Managers, TLs Practitioners	Wed, 11 Mar 2026
March	 PIEF Studio	Technology as a Capability Enabler	Pre-recorded	Virtual	EML	All Members	Thurs, 26 Mar 2026
April	 Learning Exchange	AI Storyboarding & QA	Host + Teams	Brisbane	TBC	L&D, Ops	Thurs, 16 Apr 2026
April	 Practice Labs	Lab #1	In-person	Hobart	WSTAS/IPTC	Case Managers, TLs Practitioners	Thurs, 23 Apr 2026
April	 PIEF Studio	Leading from the Frontline	Pre-recorded	Virtual	EML	All Members	Thurs, 30 Apr 2026
May	 Insight Series	Psychological Claims	Webinar	Virtual	ALUCA/IPTC	All Members	Thurs, 14 May 2026
May	 PIEF Studio	Compensable Medicine	Pre-recorded	Virtual	EML	All Members	Thurs, 28 May 2026
June	 Practice Labs	Lab #2	In-person	Newcastle	IPTC	Case Managers, TLs Practitioners	Thurs, 11 Jun 2026
June	 Learning Exchange	L&D and Capability Showcase	Host + Teams	Newcastle	QBE	L&D, Ops	Thurs, 18 Jun 2026
June	 PIEF Studio	Coaching for Performance	Pre-recorded	Virtual	EML	All Members	Thurs, 25 Jun 2026
July	 Practice Labs	Lab #3	In-person	Darwin	IPTC	Case Managers, TLs Practitioners	Thurs, 17 Jul 2026

# PIEF Encore 2026 | Events Calendar Jul – Dec 2026

Month	Stream	Event Focus	Delivery Mode	Location	Partner	Audience	Dates
July	PIEF Studio	Future of Work	Pre-recorded	Virtual	N/A	All Members	Thurs, 30 Jul 2026
August	Case Conversations	Case Conf #2	Virtual	Various Hubs	TAC	Case Managers, TJs Practitioners	Wed, 12 Aug 2026
August	Learning Exchange	TBC	Host + Teams	TBC	TBC	L&D, Ops	Thurs, 20 Aug 2026
August	PIEF Studio	TBC	Pre-recorded	Virtual	EML	All Members	Thurs, 27 Aug 2026
September	Insight Series	Scheme Design	Webinar	Virtual	International Guest	All Members	Thurs, 3 Sept 2026
September	Practice Labs	Lab #3	Host + Teams	NT	IPTC	Case Managers, TJs Practitioners	Thurs, 17 Sept 2026
September	PIEF Studio	TBC	Pre-recorded	Virtual	EML	All Members	Thurs, 24 Sept 2026
October	Learning Exchange	TBC	Host + Teams	TBC	TBC	L&D, Ops	Thurs, 15 Oct 2026
October	PIEF Conference	Theme TBC	<i>In-person + digital passes</i>	Geelong	N/A	All Members	25-27 Oct 2026
October	PIEF Studio	TBC	Pre-recorded	Virtual	N/A	All Members	Thurs, 29 Oct 2026
November	Practice Labs	Lab #4	In-person	WA	IPTC	Case Managers, TJs Practitioners	Thurs, 12 Nov 2026
November	Insight Series	AYIR + Looking to 2027	Webinar	TBC	IPTC	All Members	Thurs, 19 Nov 2026
November	PIEF Studio	2027: What's Next for the Industry	Pre-recorded	Virtual	EML	All Members	Thurs, 26 Nov 2026
December	Learning Exchange	TBC	Host + Teams	TBC	TBC	L&D, Ops	Thurs, 10 Dec 2026

# Contact Us

Your work in personal injury management is as complex as it is essential. So we created a community aimed at improving the entire industry, from workplace safety to claims management and comprehensive support for injured employees.

## Contact Us

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