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Future Bricks



A Collaboration Playbook



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Future Bricks brings to life the conversations, insights, and themes captured at the PIEF 2025 EVOLVE Conference. It turns collective reflection into shared action.

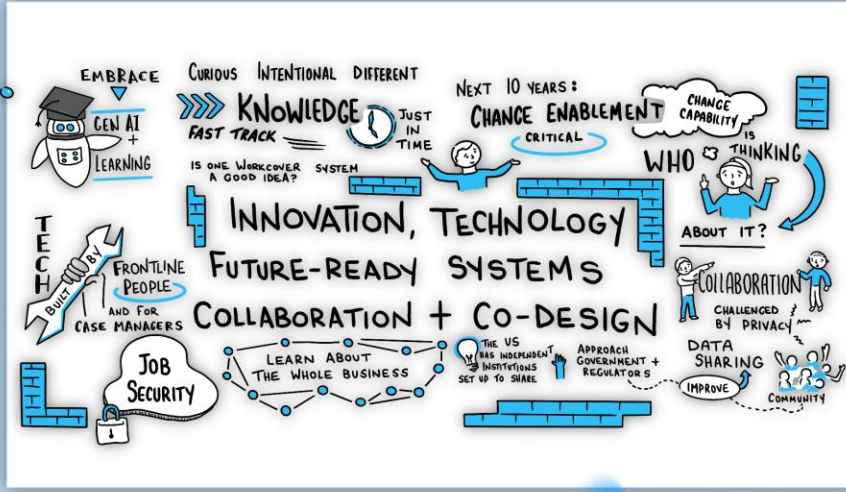
How to use it

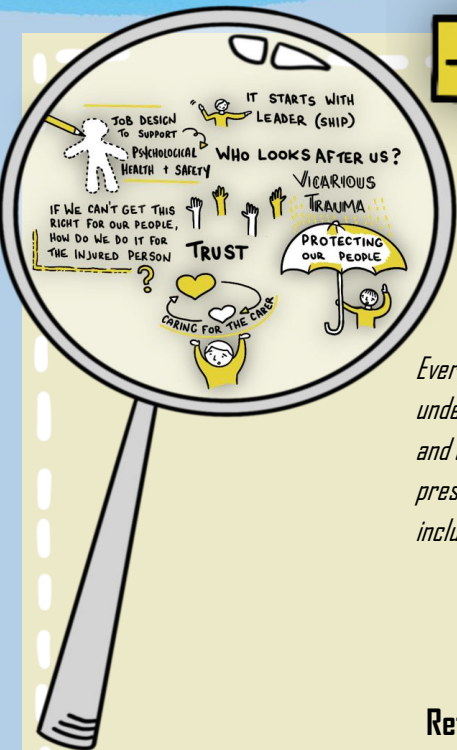
Each page explores one of the six key themes that emerged from the conference. Use the visuals to spark reflection and the prompts to identify opportunities in your own organisation.

Follow the Future Bricks process to shape your ideas, test them, and share them back with the PIEF community. Together, we're building capability, connection, and collaboration.

Because the future is now.







Diversity, Equity, Cultural Safety + Wellbeing & Psychosocial Resilience

Everyone deserves to feel safe, respected, and understood. Strong leadership sets the tone for wellbeing and clarity of role. When we protect our people from pressure, fatigue, and trauma, we strengthen trust, inclusion, and outcomes for injured people.

Reflection Prompts:

1. What supports or safeguards do we have for staff wellbeing?
2. How do we build cultural safety and trust in daily interactions?
3. Where can leadership show empathy in action?

CONTEXTUALISE

Define the problem or opportunity within your organisation or sector

CLARIFY

Articulate why it matters

Articulate who it impacts

CO-DESIGN + DELIVER

Choose your collaboration model:

Peer-to-Peer Collaboration: Partner directly with another organisation to test an idea

PIEF-Facilitated Project: Centrally coordinated by PIEF to test, scale, and share learnings

Knowledge Exchange / Case Study: Document and share what works to inspire others

Cross-Industry Working Group: Diverse partners co-design a solution or initiative

COLLABORATE

Gather insights from others: within your team, across organisations, and beyond the industry

COMMUNICATE + SHARE

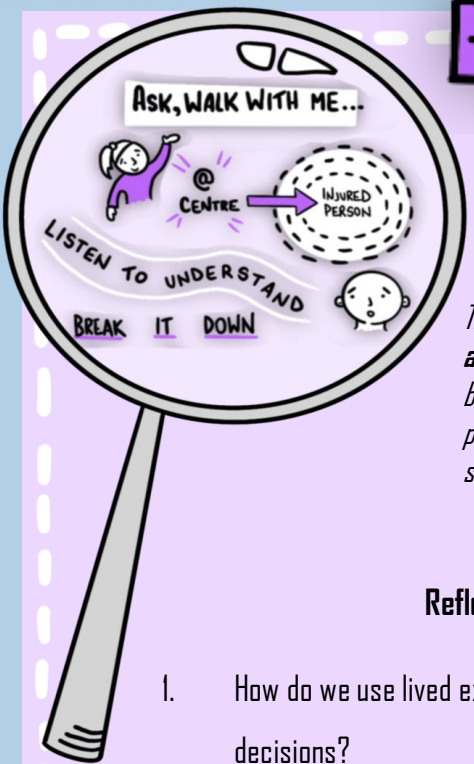
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PIEF 2025 SYDNEY

EVOLVE
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Diversity, Equity, Cultural Safety + Wellbeing & Psychosocial Resilience





Injured Person + Lived Experience

*The injured person must remain at the centre; **always**. Simplifying complexity removes barriers and supports recovery. Recovery is a partnership built on listening, empathy, and shared decisions.*

Reflection Prompts:

1. How do we use lived experience to inform design and decisions?
2. What barriers can we remove for injured people?
3. How do we ensure empathy drives every interaction?

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Injured Person + Lived Experience





Workforce Capability, Career Pathways + Professionalism

*Skilled, passionate people are the heart of this industry.
Clear roles, structured onboarding, and defined pathways create confidence and retention.
Professionalism is built through both technical and human skills.*

Reflection Prompts:

1. How do we build clarity and confidence through onboarding?
2. What development pathways help attract and keep great people?
3. How do National Standards support consistency and pride in our work?

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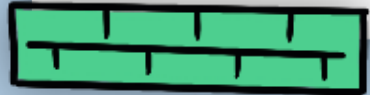
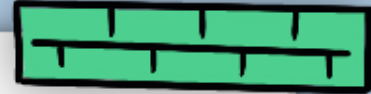
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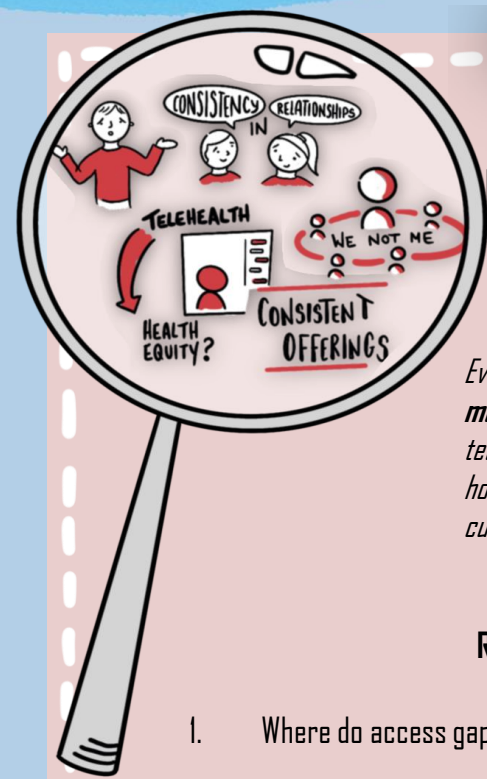
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Workforce Capability, Career Pathways + Professionalism





Rural, Remote + Underserved Contexts

*Every person deserves fair, consistent support; **no matter where they live**. Access gaps persist, but technology and collaboration can bridge them. A holistic approach includes family, community, and culture in recovery.*

Reflection Prompts:

1. Where do access gaps exist for our customers or teams?
2. What partnerships can improve reach and equity?
3. How do we adapt services to reflect local or cultural context?

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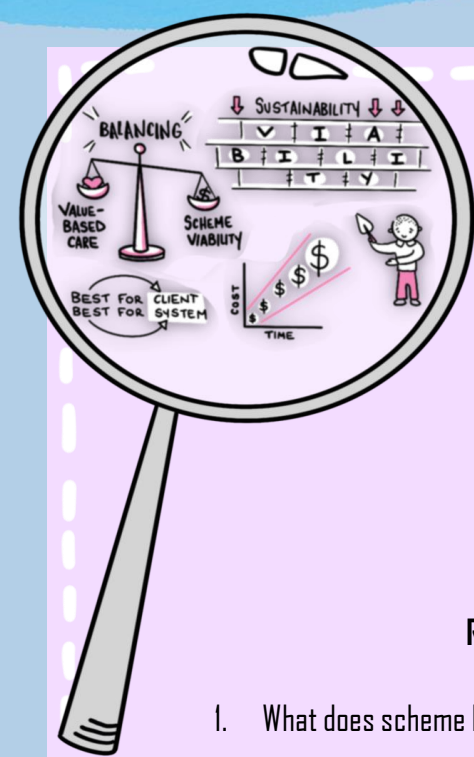
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Rural, Remote + Underserviced Contexts





Scheme Health + Sustainability

Healthy schemes balance value for the injured person with long-term sustainability. Complexity is rising; capability, consistency, and collaboration must grow with it.

Reflection Prompts:

1. What does scheme health mean in your context?
2. How can we collaborate to reduce duplication or inefficiency?
3. What evidence can help guide reform and innovation?

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Scheme Health + Sustainability





Innovation, Technology, Future-Ready Systems + Co-Design

*Technology should not remove human connection.
Smart systems support faster, fairer decisions.
When we co-design with the frontline, solutions work
where they matter most.*

Reflection Prompts:

1. Where can technology enhance human connection and decision-making?
2. How do we involve end users in co-design?
3. How are we preparing our systems and people to be future-ready?

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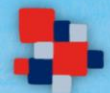
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Share Your Future Brick

We'd love to see how you're bringing collaboration to life.

Email your ideas or project updates to info@pief.com.au with the subject line Future Bricks Submission.

Revisit the EVOLVE Insights Video at pief.com.au/evolve2025 to reconnect with the stories, voices, and visuals that inspired this playbook.

Together, we evolve capability, experience, and outcomes for every injured person.

Because the future is now.

