



PIEF RTO Services Limited:
RTO number 40778

FNS51920 Diploma of Personal Injury and Disability Insurance Management Program

Who is this course for?

This course is suited to those in the Personal Injury Management sector who:

- aspire to, or work in, a team leader or supervisory role
- manage staff in customer contact, claims management or return to work roles
- are current and future technical specialists

Learners should have a minimum of 6 months experience in the industry to undertake this course.



Three streams to choose from



Units of competency

The course includes 11 units of competency in total with 1 core unit plus 10 elective units.

PIEF clusters units that have related content together. We call them Skill Pods. Turn over for a full list of units.

PIEF recommends a 12 month timeframe for most learners to complete this course.

Pathways: Post Graduate Programs

Fees

Training and Assessment

Member \$3,905 Non-member \$4,885

Assessment Only and Recognition of Prior Learning (RPL)

Member \$2,590 Non-member \$3,235

All fees include a \$250 non-refundable administration fee.

Prices correct at time of printing.

For more information contact us: 03 9940 4893 or training_pief@pief.com.au
To submit an expression of interest [please click here](#)

FNS51920 Diploma of Personal Injury and Disability Insurance Management		Stream 01	Stream 02	Stream 03	
Skill Pod	Unit(s) of Competency	Advanced Case Management	Advanced Return to Work	Leadership	
				Option 1 Case Mgt	Option 2 RTW
Professional Practice in Personal Injury Management	FNSPIM509 Comply with regulatory frameworks	✓	✓	✓	✓
	FNSINC411 Conduct work according to professional practices in the financial services industry	✓	✓	✓	✓
Manage Case Portfolios	FNSPIM415 Manage personal injury case loads	✓			
Coordinate Complex Cases	CHCCSM004 Coordinate complex case requirements	✓		✓	
Injury and Return to Work Strategies	FNSPIM521 Develop return to work or injury management strategies	✓			
Supervise Case Managers	CHCCSM006 Provide case management supervision	✓		✓	
Manage Complex RTW Cases	FNSPIM517 Manage complex return to work cases		✓		✓
Guide Recovery & RTW	FNSPIM411 Plan and implement rehabilitation and return to life strategies		✓		
	FNSPIM425 Facilitate recovery and return to life		✓		
Promote Healthy Work	FNSPIM516 Promote the health benefits of returning to work		✓		✓
Effective Organisational RTW Programs	FNSPIM518 Evaluate and improve return to work programs		✓		
Workplace Leadership	PSPGEN053 Provide leadership			✓	✓
Workplace Coaching	PSPGEN036 Provide workplace coaching			✓	✓
Develop Emotional Awareness	BSBPEF502 Develop and use emotional intelligence	✓	✓	✓	✓
Manage Your Health and Wellbeing	BSBPEF401 Manage personal health and wellbeing	✓		✓	✓
Innovate in the workplace	BSBCMM411 Make presentations	✓	✓	✓	✓
	BSBPMG430 Undertake project work	✓	✓	✓	✓
	MSMSUP390 Use structured problem-solving	✓	✓	✓	✓