

*Your professional development.
Your industry.
Your pathway.*

CPIP Fact Sheet

5 October 2026



What is CPIP?

CPIP is PIEF's professional development and recognition program for people working across the personal injury sector.

The refreshed CPIP moves beyond simply recording CPD points. It provides a structured 12-month professional development pathway that brings together learning, industry connection and professional recognition.

The aim is simple: to support professionals to continue learning, stay connected to contemporary industry practice and be recognised for their ongoing commitment to professional development.

How does CPIP work?

Participants complete 20 CPD points each year through eligible professional development activities.

Learning can be accumulated through a range of activities across the PIEF professional development ecosystem, including PIEF programs and events, Encore activities, dedicated CPIP webinars and eligible external or partner learning.

Participants can record and track their professional development throughout the year, making CPIP an ongoing learning pathway rather than an end-of-year compliance exercise.

Program features

What it means for participants

12-month membership

A simple annual professional development cycle.

20 CPD points

An achievable annual commitment to ongoing professional development.

Quarterly CPIP webinars

Dedicated professional development opportunities throughout the year.

PIEF Encore

Access to eligible industry webinars, Learning Exchanges and Practice Labs.

PIEF Conference digital pass

Included as part of CPIP valued at \$450.

Partner learning

Eligible partner activities can contribute towards CPD points.

Digital credential

Recognition of annual achievement through a digital badge.

Professional recognition pathway

Progress from:
Associate → Senior Associate → Fellow

Online tracking

Record and track CPD activity throughout the year.

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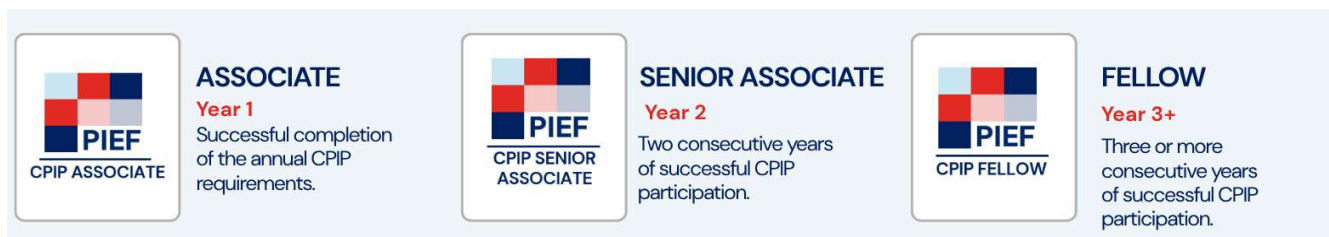
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CPIP Professional Recognition Pathway

CPIP recognises both annual professional development and a participant's continued commitment to learning and development over time.



Each recognition level is supported by a digital credential, providing participants with a visible and portable way to recognise and share their professional development achievement.

Who is CPIP for?

CPIP is designed for professionals working across the personal injury sector, including people working in claims and case management, rehabilitation, injury management, leadership, operations, capability and other roles supporting better outcomes for people experiencing injury or illness.

CPIP is designed to complement organisational learning and existing professional development requirements not replace them.

Why participate?

CPIP provides a structured way for individuals to take ownership of their professional development while remaining connected to emerging practice, industry thinking and the wider personal injury community.

The refreshed program brings together learning, professional connection and recognition within one annual pathway helping participants demonstrate an ongoing commitment to their development and the professionalism of the sector.

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WHAT DOES CPIP STAND FOR?

CPIP is PIEF's continuing professional development and recognition program for professionals working across the personal injury sector.



HOW LONG DOES CPIP MEMBERSHIP RUN?

CPIP operates on a 12-month annual cycle.



HOW MANY CPD POINTS DO I NEED?

Participants are required to achieve 20 CPD points during each 12-month cycle.



WHAT ACTIVITIES CAN COUNT TOWARDS MY CPD POINTS?

Eligible activities will include a mix of PIEF learning and development, Encore activities, dedicated CPIP webinars, Conference participation and approved external or partner learning. A detailed CPD Points Guide will outline eligible activities and point allocations.



DO I HAVE TO COMPLETE ALL OF MY LEARNING THROUGH PIEF?

No. CPIP is designed to recognise relevant professional development from a range of eligible sources, including approved partner and external learning. Eligibility requirements will be outlined in the CPD Points Guide.



WHAT DO I RECEIVE AS PART OF CPIP?

Participants receive access to dedicated quarterly CPIP professional development webinars, eligible Encore activities, CPD tracking and professional recognition. CPIP also includes one PIEF Conference Digital Pass, valued at \$450.

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WHAT ARE ASSOCIATE, SENIOR ASSOCIATE AND FELLOW?

These form the CPIP Professional Recognition Pathway. Participants achieve Associate following successful completion of their first annual CPIP cycle, progress to Senior Associate following two consecutive years of successful participation, and Fellow following three or more consecutive years.



DO I RECEIVE A DIGITAL BADGE?

Yes. Participants who successfully meet the annual CPIP requirements will receive a digital credential reflecting their CPIP recognition level.



CAN I SHARE MY DIGITAL CREDENTIAL?

The digital credential is intended to provide a portable way for participants to recognise and share their achievement through professional channels such as LinkedIn and other digital profiles.



WHAT HAPPENS IF I DON'T ACHIEVE 20 CPD POINTS?

Participants need to meet the annual 20-point requirement to maintain or progress through the CPIP Professional Recognition Pathway.



CAN I CARRY UNUSED CPD POINTS INTO THE FOLLOWING YEAR?

No.

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IS CPIP A FORMAL QUALIFICATION OR PROFESSIONAL ACCREDITATION?

No. CPIP is a professional development and recognition program. It does not replace formal qualifications, professional registration, regulatory requirements or employer-specific competency requirements.



DOES CPIP REPLACE MY ORGANISATION'S PROFESSIONAL DEVELOPMENT REQUIREMENTS?

No. CPIP complements organisational and professional development requirements by providing an industry-wide framework for recognising ongoing learning and development.



CAN MY EMPLOYER PAY FOR MY CPIP MEMBERSHIP?

Yes. While CPIP recognises the individual professional, organisations can choose to support or fund CPIP participation for their employees.



IS CPIP FREE FOR EMPLOYEES OF PIEF MEMBER ORGANISATIONS?

No. The refreshed CPIP moves to an individual participation model, enabling PIEF to provide a stronger annual professional development and recognition proposition.



ARE PARTNER BENEFITS OR DISCOUNTS AVAILABLE?

PIEF is exploring partner arrangements to broaden access to professional development opportunities and recognise relevant partner learning. Further details will be communicated as arrangements are confirmed.



WHEN WILL THE REFRESHED CPIP LAUNCH?

The refreshed CPIP is planned for FY26/27, with registration, pricing, CPD guidelines and launch information to be communicated by PIEF.